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EXTERNAL QUALITY ASSESSMENT



INTERNAL QUALITY CONTROL



REFERENCE MEASUREMENT SERVICES



EDUCATION & TRAINING

Weqas

GLOBAL PROVIDER OF QUALITY IN DIAGNOSTIC MEDICINE

Weqas Connect Updates

Samantha Jones



Presentation Summary

- Meet the IT team
- Programme Migration to date
- Portal updates
- Participant feedback



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Meet the IT team

Simon Mackay, IM&T Manager

Wendy Woodfield, Principal Information Analyst

Ciaran Crocker, Lead Software Developer

Kacper Marciniak, Senior Software Developer

Philippa James, EQA Team Associate Practitioner (seconded)





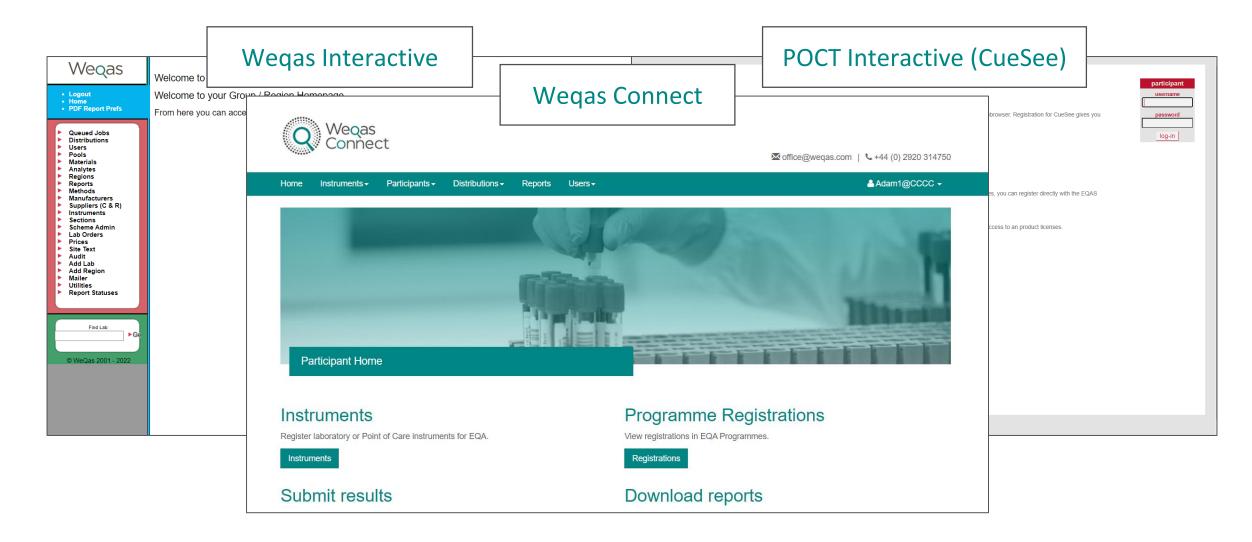




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One portal for all programmes – Weqas Connect





Programmes migrated to date

Ammonia	
b123 Co-oximetry	
Bile Acids	
Blood Gas	
BNP	
Co-oximetry	
CRP	
ED Toxicology	
Endocrine	

Haematinics
Homocysteine
Lipids
NT-ProBNP
pH Meter
Plasma Cardiac Markers
Plasma Cardiac Markers pO2 Accuracy

POCT Haemoglobin
POCT INR
POCT Lipids
POCT Urine ACR
Procalcitonin
Quantitative Faecal Hb
Serum ACE
Urine Chemistry
Urine Oxalate and Citrate

27 programmes migrated





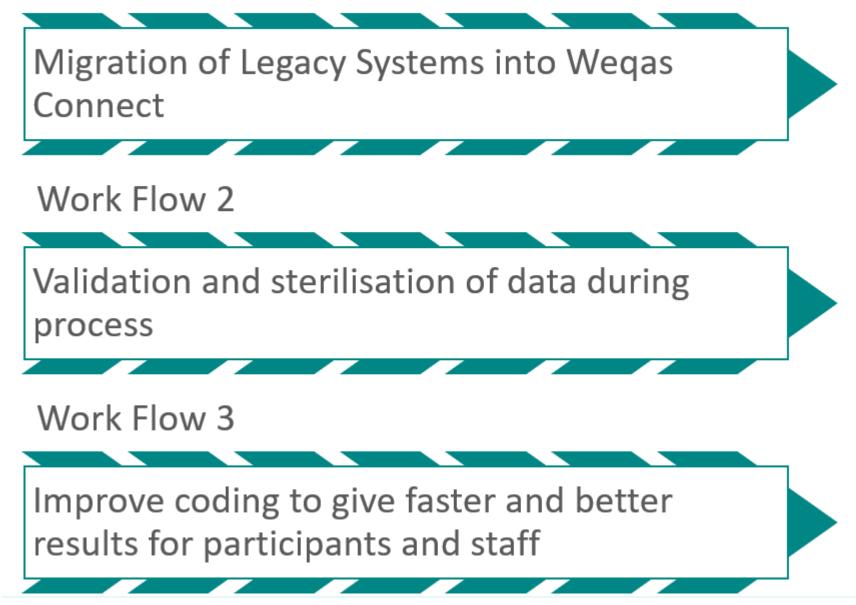
Weqas Connect Dec 2022 POCT INR POCT Lipids

Weqas Connect Dec 2023

POCT INR POCT Lipids POCT Creatinine POCT CRP POCT Haemoglobin POCT Urine ACR POCT Cardiac Markers BNP Blood Gas inc pO2 Accuracy Co-oximetry

POCT Bilirubin POCT D-dimer POCT HbA1c POCT HIV POCT Influenza & RSV Pre-term Labour Markers POCT Pregnancy Testing Urine Drugs of Abuse Viscoelastic Haemostasis Work Flow 1







Migration of Data

- ✤ Participant data reviewed and cleansed as part of migration to Weqas Connect
- Instrument information updated
- Contact information updated
- User contacts and access levels agreed
- User preferences agreed and rolled out





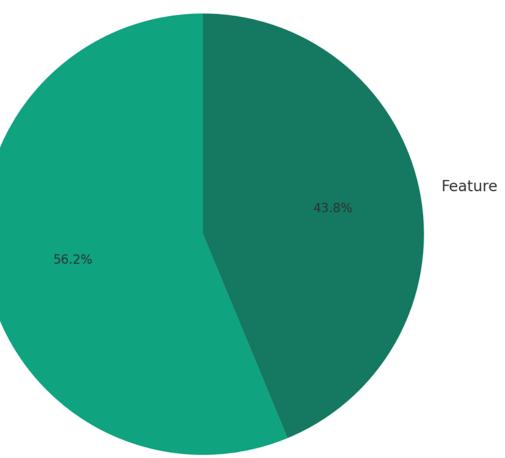
Participant connections refined; Groups and Super Groups created / amended

Distribution of Work Items by Type



- 12 new version releases
- > IT team expansion
- Middleware connectivity projects
- Labgnostics project NPeX







Participant Feedback

Updates following 2022 Conference feedback:

- Added facility to generate distribution letters for a subset of locations or instruments
- ✓ Added extra recipient fields on distribution letters (Location contact added)
- ✓ Added box to record 'Date Samples Received' to distribution letters
- Moved distribution letters function from the report menu to the distribution menu

Other updates following user feedback:

- ✓ Additional Participant code on dispatch note
- ✓ Grouping programmes for dispatch
- ✓ Mailer function improvements for information sharing



Work Item ID	Work Item Title						
1073	Participant search - weqas can search for a participant by primary contact email						
1075	Participant search - wegas can search by sample contact email						
1076	Participant search - wegas can search by Head of department email						
1085	Participant search result list view: include sample email with sample name if available						
1086	Participant Report: General Distribution comment can change over time but a report should show the comment in place at the time of the distribution						
1091	Participant Groups - replace filter with search						
1862	Order search - entering a single date in the start date field returns all orders currently in the database						
2244	User profile - Add user role information						
2253	Participant list view - add supergroup between group and primary contact						
2254	4 Participant Details View - Add Super Group between group and Primary Contact						
2269	Poor performance report - PDF distributor client entity list incorrectly lists entities not present in the distribution						
2270	Poor Performance report - manual HTML and PDF requests - client entity list incorrectly omit client entities present in distribution with no poor performance						
2290	Analyte non-returns report - Manual Excel version: fails where no non-returns present (500 Internal Server Error)						
2310	Absolute bias plot not correctly treating DistributionAnalyte.IncludeInBiasPlot = 0 for current distribution						
2311	Standard report precision table not correctly treating AreReportsAvailable = 0						
2319	Distribution letters - Location level user requesting distribution letters is pushed out to the login screen						
2321	Distribution letters - inconsistent sender and return address assigned for super group user depending on entity selections						
2337	Order search - Weqas can search for orders by Group or Super Group						
2376	User creation completion passes to user details page for the new user						
2377	77 User search - add global search option to User Admin home page						
2379	Participant search result list view - global search does not include email addresses or telephone numbers						
2381	Null Mean and CV% causes Participant Report to fail to load						
2382	Quantitative analyte report - add flag to allow individual elements to be omitted from the report (Introduced for blood gas pH)						
2399	Group Admin accessing 'Users' throws '500' error: There is already an open Datareader						

Future Improvements - Suggestions from 2023 Participant Survey:



- Email confirmation of result submission Polling Q
- Reduce the number of pages for each report Polling Q
- Option to print submitted results Polling Q
- Report interpretation built into the portal Would quick link to learning zone be helpful?
 Polling Q
- Help functions within Weqas Connect survey what is needed
- Quick guides for report interpretation
- Improve communication around Weqas Connect migration
- Make it easier to trend performance
- Only email PP or NR reports if there is data to show feedback shows this is useful to have a report per distribution



• Email confirmation of result submission – Polling Q



- Reduce the number of pages for each report (one page reports) potentially add reports to user preferences Polling Q
- raw data
- □ manager's summary
- □ POCT co-Ordinator reports



- Option to print submitted results Polling Q
- Option to save submitted results as excel file prior to closing date Polling Q

Choose your preference



Report interpretation built into the portal - Would quick link to learning zone be helpful?
 Polling Q

Weqas

• Help functions within Weqas Connect – survey what is needed

Search Instruments

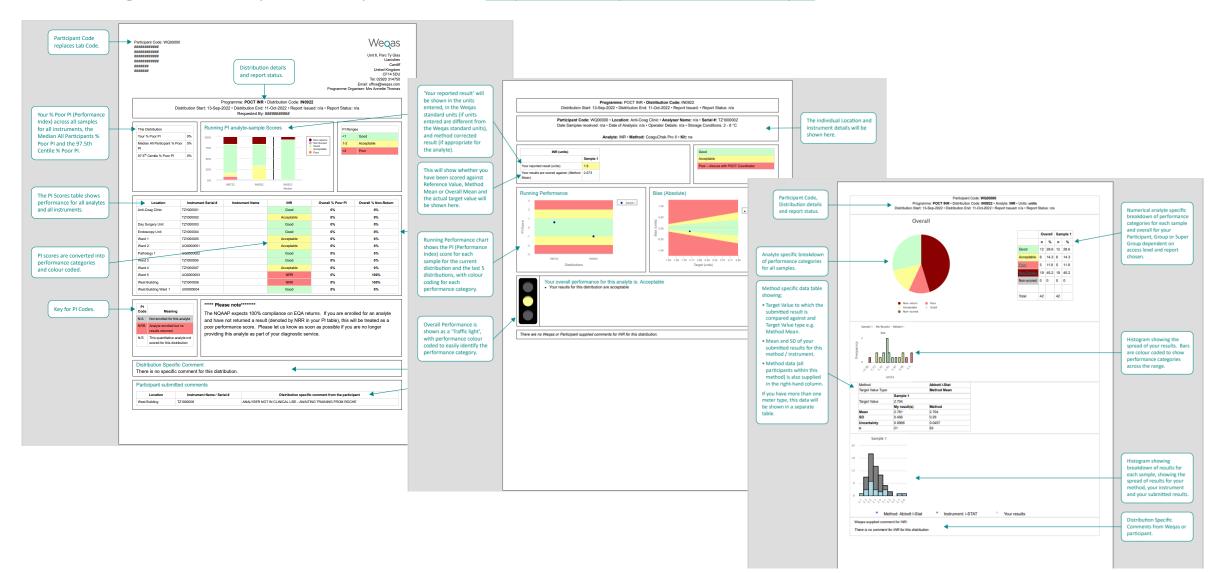
Create Instrument

Participants	Manufact	urers	Name	Status
				~
Locations 1	Select at least one participant to enable searching by location.		Serial Number	

Search

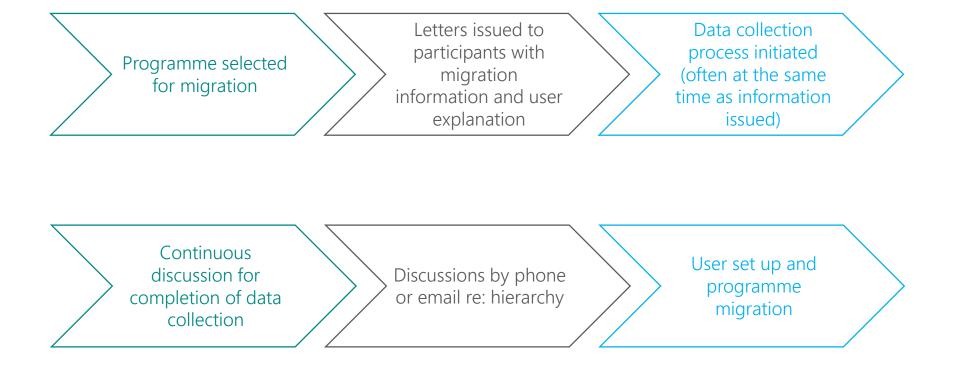


Quick guides for report interpretation – <u>Report Interpretation – Wegas</u>

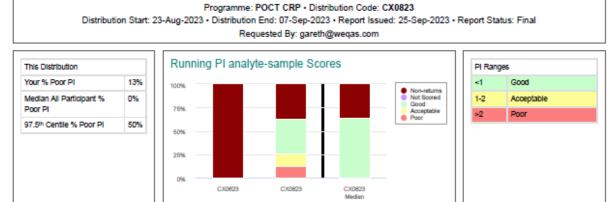


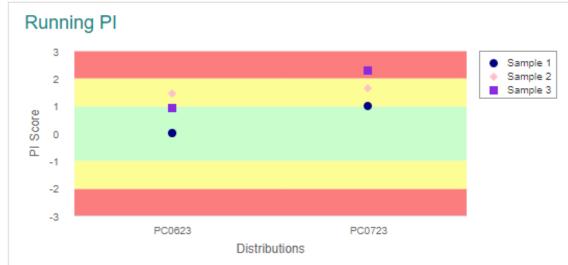


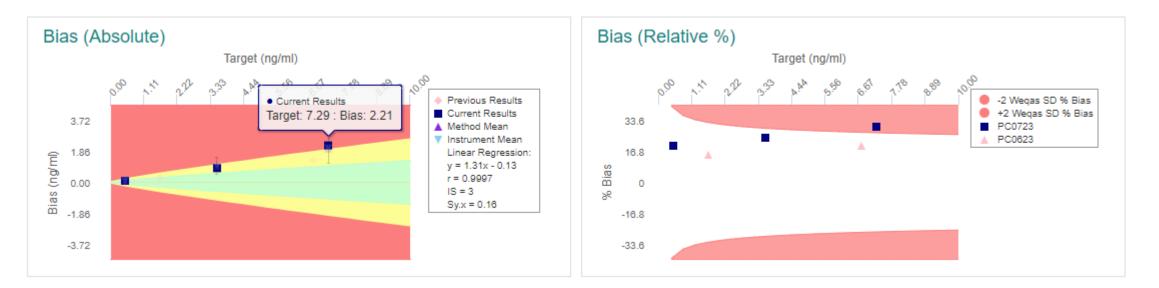
Improve communication around Weqas Connect migration

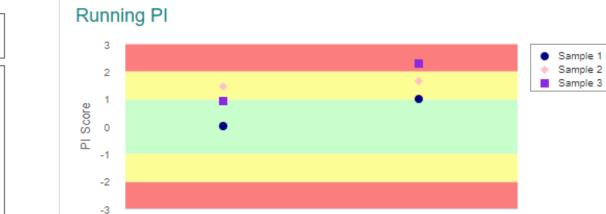


Make it easier to trend performance – track % acceptable returns, running PI •









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Other Participant feedback:

- Non Returns Report be attached with the Distribution Closing alert email already available
- Earlier notification of Distribution opening customisable list available Wegas Distribution
 <u>Dates</u>
- Ability to print Distribution Letters one week prior to dispatch date already available once distribution is created. New function needed to alert participants once distribution created
- Blank Results sheet template Polling Q
- Yearly overview report what is needed?
- User access locked down to simply being able to submit the result agreed to look at possibility for additional user level
- User role to be shown on the user profile agreed